



*...your home, your choice, our care!*

# Pricing & Service Guide

*Home Care Packages*

effective 1st of July 2024

[adelaidequalitycare.com.au](http://adelaidequalitycare.com.au)

We believe that the home care we give should be the same care we would give to our loved ones.

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### Quality Care that goes beyond service!

Adelaide Quality Care believes in setting the standard for home care at an exceptional level – the kind of care we would expect for our own loved ones. We put our clients at the heart of everything we do aiding them to live the life they want to live. As a family-owned and operated business, our collective experience and commitment to improving the quality of life for individuals and families shine through in every aspect of our service. We promise to be there with you every step of the way because, to us, that's what families do.



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### Income and means assessment

If you are not a full Australian pensioner, you may be required to pay an income tested care fee for your care. Services Australia will assess your income and assets and inform you of the amount payable. This fee cannot be waived or discounted by providers.

### Basic Care

Adelaide Quality Care does not charge a basic daily care fee.

### Package Management Fee

This is for the general management of your Home Care Package, including staff checks, inductions, managing package funds and statements, government audits and training.

HCP level	Package Management (Fortnightly)
Level 1	\$60.90
Level 2	\$107.10
Level 3	\$233.31
Level 4	\$353.36

### Care Management Fee

This is for the assessment, planning, facilitation, care coordination, and evaluation of your services and support. Your dedicated Consumer Care Coordinator will collaborate with you to plan your care and maximize the benefits of your package.

HCP level	Care Management (Fortnightly)
Level 1	\$81.20
Level 2	\$142.80
Level 3	\$310.80
Level 4	\$471.24

## Loving Life!

*"With the help of Adelaide Quality Care I'm able to still live in my own home where I feel safe and secure."*



## Service Charges

Please see below table for our prices.

Be aware that all our services are charged on an hourly basis.

Service type	Weekday 6am - 8pm	Weekday 8pm - 6am	Saturday all day	Sunday all day	Public Holiday all day
Personal Care	\$60.50	\$66.60	\$84.65	\$108.90	\$133.10
Domestic Assistance	\$60.50	\$66.60	\$84.65	\$108.90	\$133.10
Meal Preparation	\$60.50	\$66.60	\$84.65	\$108.90	\$133.10
Transport	\$60.50	\$66.60	\$84.65	\$108.90	\$133.10
Social support	\$60.50	\$66.60	\$84.65	\$108.90	\$133.10
Light gardening	\$60.50	\$66.60	\$84.65	\$108.90	\$133.10
Respite Care	\$60.50	\$66.60	\$84.65	\$108.90	\$133.10
Nursing Care					
Enrolled nurse	\$83.95	\$90.85	\$113.85	\$146.05	\$174.80
Registered nurse	\$124.80	\$135.70	\$169.05	\$218.50	\$261.05
Transport as part of the service (does not include travel time)					\$1.20 / km

**Minimum charge:** Our minimum service charge is 60min.

**Cancellations:** We require a minimum of 7 days' notice when cancelling or changing the date of a service. If less than 7 days' notice is received, the service will be charged in full.

**Overnight passive care:** Overnight care is to be booked as a 12-hour minimum shift and includes 4 hours of active care and 8 hours for the sleep period. Included in the sleep period is 2 hours of active care if supports are required. Additional fees will be applied if the care worker is woken for more than 2 hours during the sleep period. Please note that the care worker will need their own separate room for the sleep period.





## Our Services :

With our range of quality services, you will be able to live independently in your own home. Our qualified, dedicated, and experienced staff will work with you to determine your needs and goals. We then write up a care plan that will help you to maintain an independent, happy and healthy life in the comfort of your own home. Our services include:

### **Personal Care:**

This service includes assistance with personal activities such as showering, bathing, toileting, grooming, and dressing, ensuring the maintenance of good personal hygiene. It also includes medication and continence management.

### **Nursing support:**

We provide comprehensive nursing services in the comfort of your home, offering expertise in wound care, dressings and bandages, pain management, injections and general health assistance and assessments.

### **Social support:**

This service ensures your engagement in social activities, whether within the confines of your home or outside. You have the flexibility to opt for a walk, enjoy lunch outings, or participate in social gatherings and community events.

### **Transport:**

We provide transport to get you out and about. This includes assistance with shopping and visits to health practitioners. We also support you to get into the community to attend social activities or to attend family events.

### **Shopping:**

We can assist you in doing your shopping (groceries, clothes) and support you in paying bills or banking. We are hoping to do this together with you, but are happy to shop for you if you are too unwell.

### **Meal Preparation:**

This service includes assistance with planning and preparing meals (including special diets for health, religious, cultural or other reasons).

### **Respite Care:**

We can provide respite care to ensure that the main caretaker can get a well-deserved break.

### **Cleaning:**

We provide support around your house to ensure that you are living in a clean and tidy environment.

### **Gardening:**

We provide assistance with weeding, pruning, lawn mowing, planting, and all other tasks necessary to maintain a tidy and beautiful garden space.

### **Home maintenance:**

We can assist you with general household repairs and home maintenance to keep your home safe and comfortable.

*Speak with our team today!*



**Call 1800 870 099**

or send an email to

**[admin@adelaidequalitycare.com.au](mailto:admin@adelaidequalitycare.com.au)**